**COVID AND FLU VACCINATIONS FREQUENTLY ASKED QUESTIONS 2024/25**

Frequently Asked Questions (FAQs):

**Q: *I only want either the Covid-19 vaccine or the Flu vaccine will this be possible?***

***A:***Yes. Please inform your vaccinator when you arrive for your appointment. Please note we strongly encourage eligible patients to accept both vaccines, as per NHS England recommendations.

**Q: *Will I be able to get a Covid vaccination at the surgery?***

**A:** No. Covid vaccinations are only available via SDHC at the locations stated above.

**Q: *Will I be able to get a Flu vaccination at the surgery?***

**A:** No. The Lighthouse is not running flu clinics this year. Please book your appointment with SDHC.

**Q: *I do not want the flu or Covid-19 vaccine, do I need to let you know?***

A: It would help if you could let us know via our online communications platform (Engage Consult). Otherwise you may receive further Texts or Letters inviting you.

**Q: *Will all patients aged between 50 and 64 be offered a flu jab again this year?***

**A:** 50-64s are not covered this year unless they have an underlying eligible health condition. Eligibility information can be found here: [Flu vaccine - NHS (www.nhs.uk)](https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.nhs.uk%2Fconditions%2Fvaccinations%2Fflu-influenza-vaccine%2F&data=05%7C02%7Candrew.baldwin3%40nhs.net%7Cee86048991b34ff762d508dcb0782ad6%7C37c354b285b047f5b22207b48d774ee3%7C0%7C0%7C638579277363194603%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=JGqarhn%2FDbyjeB195NpKB2872pCjArLczcaYPVr4F%2Fw%3D&reserved=0)

**Q: *If I have an appointment at the surgery before the vaccine clinic, will I be given the flu jab at the appointment instead?***

**A:** No. we need to maintain Flu vaccination supplies for the planned clinics.

**Q: *Should I go to a Pharmacy for my flu jab?***

**A:** NHS England have recommended both Covid-19 and the flu vaccine be given together at one appointment. Pharmacies are not able to offer Covid-19 vaccines in Eastbourne.

**Q: *I have already had the flu jab this year at a pharmacist or other healthcare provider, do I need to let you know and can I still get the Covid-19 Vaccine?***

**A:** If you’ve had the jab at a Pharmacy we will automatically be notified. If you’ve had the jab at work, please can you let us know via our online communications (Engage Consult). If you have had the flu vaccine and would like your Covid-19 vaccine you will need to book an appointment via your Accurx text with the link to book from SDHC, or via the national booking system

**Q: *If I’ve forgotten my flu clinic appointment date and time, how can I find out the details?***

**A:** Patients can check their text messages and appointments will be confirmed to them via text. Patients can also email SDHC at the following address: [sdhc.vaccinations@nhs.net](mailto:sdhc.vaccinations@nhs.net)

**Q: *I’m housebound, will I get the flu jab?***

**A:** Patients who are already coded as housebound by their GP will be included in a home-visit vaccination programme. Housebound Patients will be contacted by SDHC via telephone to book an appointment for their home visit.

**Q**: ***My spouse, partner, parents, household members have been invited to different clinic dates and / or times. Can we all come along together*?**

**A**: If you are booked on the same date but at different times, you can come along together. We cannot see patients who are booked on a different day as this increases waiting time for others.

***Q: I have just had Covid-19, when can I have my Covid Vaccine?***

**A:** There is no need to wait 4 weeks after having Covid 19 provided you are well. You should not attend a vaccine appointment if you think that you are infectious to others.

**Q: *Who do I call if I have any questions about my Flu or Covid Vaccination?***

**A:** Patients can **call the SDHC helpline number on 01323 402530 with any queries.** Please understand that the lines will be extremely busy and you may need to wait some time to have your call answered.