



Chaperones- Information for Patients

We are committed to providing a safe, comfortable environment where patients and staff can be confident that best practice is being followed at all times and the safety of everyone is of paramount importance.

All patients are entitled to have a Chaperone (a person who acts as a witness for a patient and a medical practitioner during a medical examination or procedure) present for any consultation, examination or procedure where they feel one is required.

The chaperone may be a family member or friend. On occasions you may prefer a formal chaperone to be present, i.e. a trained, DBS (formally CRB) checked member of staff.

It is Practice policy that clinicians should always offer patients a chaperone for an intimate examination. Your healthcare professional may also require a chaperone to be present for certain consultations in accordance with our Chaperone Policy.

Wherever possible we would ask you to make a request for a Chaperone at the time of booking your appointment so that arrangements can be made and your appointment is not delayed in any way.

Where this is not possible, we will endeavour to provide a formal Chaperone at the time of request. However occasionally it may be necessary to reschedule your appointment.

If you would like to see a copy of our full Chaperone Policy or have any questions or comments regarding this, please contact the Administration and Operations (ADOPs) or Practice Manager.

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