

Accessible Information Standard

We want to get better at communicating with our patients. We want to make sure you can read and understand our information.

If you find it hard to read our letters or if you need someone to support you, please let us know

We can help if you need information in **large print**, **easy read** or **braille** or if you need help communicating with us, because you use **British Sign Language**.

We have **hearing loops** at both our sites, we can give you information on setting up **text relay telephone support** but most of all our **Receptionists are here to help you**.

For help and support please contact reception or email us on lighthousepractice@nhs.net

