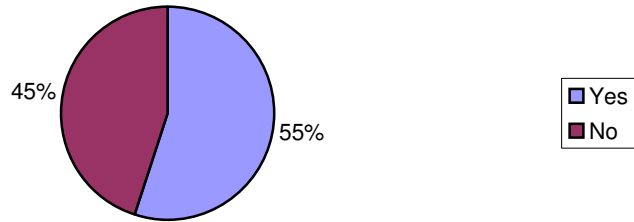
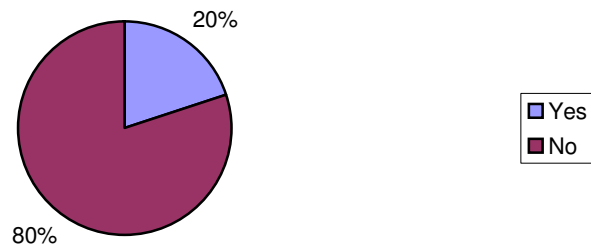


LIGHTHOUSE MEDICAL PRACTICE - PATIENT FORUM - 2013 SURVEY

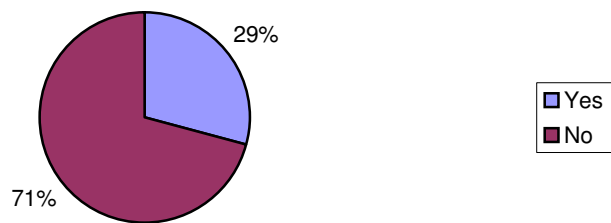
1. Have you heard of the patient Forum?



2. Would you like to join the Forum?

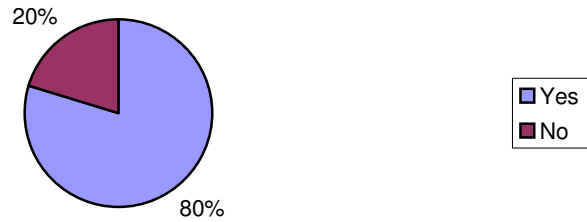


3. Have you seen our Newsletter?

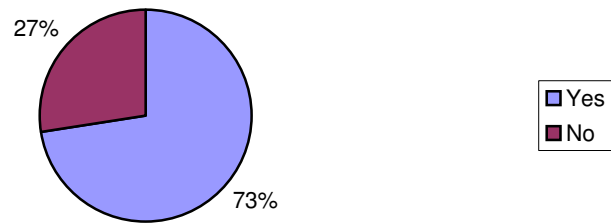


Note: Q4 involved written suggestions so has been excluded.

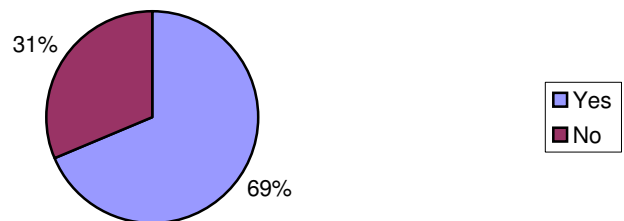
5. Would you feel happy asking a doctor to phone you rather than making an appointment at the surgery?



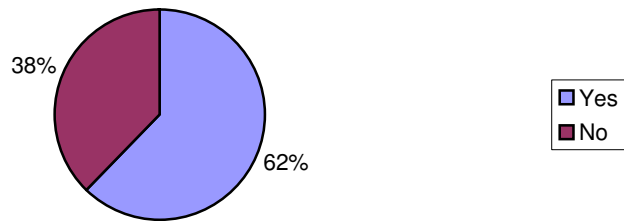
6. Do you have internet access?



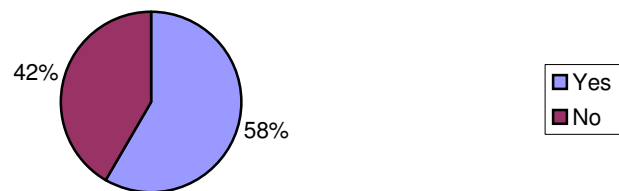
7. Do you use email?



8. Would you be happy for the practice to contact you by email?



9. Were you aware that you can book appointments and request medication on-line?



Note: Q10 involved written suggestions so has been excluded.